

SAMEDAY

DOMESTIC



The fastest response for handling emergencies the very same day.

WHEN TOMORROW IS ALREADY A DAY LATE

We know that some things just can't wait until tomorrow. When time is under pressure and there are few other options, DHL DOMESTIC SAME DAY solves the crisis and keeps your business moving forward.

No matter what business you're in, emergencies happen. And at times like those, you need a partner you can trust. DHL Express offers a same day delivery service within national borders that makes the day seem longer.

Whether it's a replacement part, missing pages in a legal contract, or equipment for a yearly recruitment fair, DHL DOMESTIC SAME DAY is there to ensure a lack of time does not lead to a disaster.

Here's how DHL DOMESTIC SAME DAY handles the emergency:

- Pickup in the morning
- Delivery in the afternoon
- One simple door to door price
- Online, real time tracking
- Dedicated shipment handling
- Proactive delivery notification
- Full money-back guarantee*

* DHL Terms and Conditions apply

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The clock is ticking and your business depends on it. DHL DOMESTIC SAME DAY takes the urgency out of an emergency and keeps your customers free of stress.

Simply contact a Customer Service Advisor and we'll send a dedicated courier within the hour to collect your shipment.

Take advantage of these optional services.

Because every business is different and every day brings something new, DHL Express offers a variety of optional services to suit your needs.

- **Insurance:** Additional financial protection based on the value of the shipment contents.
- **Packaging:** From free of charge flyers and envelopes to premium quality boxes of different shapes and sizes.
- **Proof of delivery:** A copy of the signature collected at the time of delivery.

Fast Facts:

Express door-to-door pickup and delivery of documents and parcels on the very same day

- Up to 30 kg piece weight
- Up to 300 kg shipment weight
- Service limited by distance
- No remote areas served
- Early cut-off times apply
- Evening deliveries when necessary
- Normal working days only
- Full money-back guarantee* in the unlikely event of no same day delivery

* DHL Express Terms and Conditions apply.

Your shipments are never out of sight.

DHL Tracking Tools use advanced shipment event management technologies to ensure that you know where your shipment is at all times. These tracking options are available to you free of charge:

- **Website:** Log on to www.dhl.com. Just select tracking and enter the waybill number of your shipment.
- **Email:** Send an email containing up to ten distinct waybill numbers to track@dhl.com.
- **SMS tracking:** You can track the progress of single waybill via the text messaging service on your mobile phone. Just send a text message to (+44) 7720 334455 at the cost of a local SMS.
- **WAP tracking:** You can also check shipments via any WAP enabled GSM network including new generation mobile phones. Just log on to wap.dhl.com.

Shipping Tips:

- An experienced Customer Service Advisor is available to take your booking and advise on shipment preparation.
- Check size and weight limitations at the time of making the booking.
- When a same day delivery is not possible, DHL DOMESTIC EXPRESS 9:00 offers a later cut-off time with a delivery the very next day.